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Deliver to: Examiner Rebecca Bachner

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From: Libby Hope

Date: June 18, 2002

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Examiner Bachner, the following are items that I would like to cover during the interview:

- Summary of Applicant's invention
- Summary of references
- Distinction between Applicants' invention and the references

I am also attaching a Draft Response that details some of these points.

Thank you for your assistance in this matter.

CONFIDENTIALITY NOTE

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DRAFT

Our Docket No: 3801P002

Patent

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re the Patent Application of:)
Ratterman, et al.)
Serial No.: 09/503,960) Examiner: Bachner, R.
Filed: February 14, 2000)
For: DETERMINING A COMMUNITY RATING FOR)
A USER USING FEEDBACK RATINGS OF)
RELATED USERS IN AN ELECTRONIC)
ENVIRONMENT) Art Unit: 3623

RESPONSE TO OFFICE ACTION

Box Non-Fee Amendment
Assistant Commissioner for Patents
Washington, D.C. 20231

Sir:

In response to the Office Action mailed May 22, 2002, the Applicants
respectfully request the Examiner to consider the following remarks.

FIRST CLASS CERTIFICATE OF MAILING

I hereby certify that I am causing the above-referenced correspondence to be deposited with the United States Postal Service as first class mail with sufficient postage on the date indicated below and that this paper or fee has been addressed to the Assistant Commissioner for Patents, Washington, D. C. 20231

Date of Deposit

Debbie Peloquin

Name of Person Mailing Correspondence

Signature

Date